HOT LINES



August 2022

News about your community and cooperative

419.394.4110 | 1.800.962.3830 www.midwestrec.com

IMPORTANT MEMBER INFO

HELP US BEAT THE PEAK (& SAVE)

Did you know that during the peak times of 3 p.m. to 6 p.m. on the hottest days, electricity costs more?

If you can lower your family's electric use during peak hours on the extreme hottest days, you can help do your part to keep our electric rates stable. We've been able to maintain our rates since August 2010, but with rising costs, load management is more important now than ever.

Please try to shift your use of electricity to earlier or later in the day during hot days (and the coldest winter days). Make sure to turn off things that are not in use or not necessary. Whether you can put off laundry, avoid running the dishwasher, wait to shower, or turn up the thermostat just a few degrees, it all helps immensely.

How will I know when there's a peak alert? We send out messages through SmartHub for those enrolled in alerts, and we post peak alerts on social media.

How much does this help? The list below shows how much it costs the cooperative when you have one of these items on during a peak hour. This is a cost we continue to pay every month on our wholesale power bill -



BUSINESS DEVELOPMENT COORDINATOR

even long after the month you used the item during the peak hour. This is why we need YOUR help during peak alerts!

Item	Monthly cost to co-op
Computer, printer, etc	\$2.41
Dishwasher	\$8.04
Swimming pool pump	\$16.08
Air conditioner	\$24.12
Clothes dryer	\$28.14
Electric oven	\$32.16

Small business loan awarded to new Celina restaurant, James Watson House Opens in 2023 & creates 20 new jobs



The Midwest Electric Revolving Loan Fund is open to local businesses within the seven-county area served by the co-op. The minimum loan is \$5,000; requirements apply. Call us for a free pre-application or to get more information.

DO YOU FOLLOW US ON SOCIAL MEDIA?

You should! Here are 5 reasons why:

- 1. We give away prizes and bill credits with monthly contests and promotions to support local businesses.
- 2. See what happens "behind-the-scenes" at the co-op and watch videos of our employees at work.
- 3. See updates for community events and other happenings.
- 4. Find out when there's a Peak Alert and see outage photos.
- 5. Stay informed of rebate opportunities and learn about other programs including the Community Connection Fund, energy calculators, safety tips, and more!

FIND US ON:

Facebook, Twitter, Instagram, and YouTube.











Community Connection Fund seeks trustees

The CCF is looking for a trustee from Auglaize, Mercer, and Allen/Putnam counties to serve on the board (three in total). You'll be reimbursed for related expenses; no background is necessary. Current trustees say serving gives them "a tremendous satisfaction" and teaches them about local needs. If interested, please email jjohns@midwestrec.com or call 800-962-3830 by Sept. 16.

Death in the family?

If an account holder passes away, please contact us at your earliest convenience so the patronage account can be paid out or transferred. For patronage cash back information, visit www. midwestrec.com/patronage-cash-back.

Rebates available up to \$500*

Your co-op will pay YOU for purchasing new ENERGY STAR-certified appliances like refrigerators, freezers, air-conditioning units, and more. Rebates are also available for heat pumps, geothermal systems, electric water heaters, insulation and air-sealing upgrades, electric vehicle level 2 chargers, and more. Please contact us first for any specifications and keep all receipts. A full list of rebates is available online at midwestrec.com/rebates.

*Commercial and Industrial rebate amounts can go even higher, such as for lighting rebates for small companies. Call us at 800-962-3830 for more information, details, or questions.

DISCONNECT NOTICES: how they work & what to do

Midwest Electric bills are due by the 10th of each month. If your bill is still unpaid by the time of the next monthly billing, then that month's printed bill will include text saying **Disconnect Notice.** Payments to avoid a disconnection of service must be received in our office or via our website by the date listed on the notice.

In addition to the printed disconnect notice on your bill, we make many attempts to contact

members who are behind on their bills. We place automated calls, send e-mails, and make personal phone calls.

We are flexible about making payment arrangements with members who respond to our contact attempts. However, once an employee visits your home to collect, no arrangements will be made. The full amount due, plus fees, must be paid.

If an employee is sent to your home to collect a delinquent bill/disconnect service for non-payment,

a collection fee will be added. All outstanding charges on disconnected accounts must be paid — including past electric use, collection and reconnection fees, and security deposit — before we'll reconnect the electric service.

Accounts that have been disconnected for nonpayment will be sent to a collections agency. Collections, legal, and other fees may also be added to these accounts. Please read all notifications carefully and call us with questions.

Community Calendar

- August 1-6
- ◆ Aug. 3, 10, 17, 24, and 31
- ◆ Aug. 5-6
- ◆ Aug. 6
- ◆ Aug 6, 13, 20, 27
- ◆ Aug. 12-18
- ◆ Aug. 13
- ◆ Aug. 13
- ◆ Aug. 20
- ◆ Aug. 19-27
- ♦ Aug. 28

- Auglaize County Fair, Auglaize County Fairgrounds, Wapakoneta, www.auglaizecountyfair.org/auglaize-county-fair
- Happy Daz Cool Car Cruise-In, 802 S Cable Rd, Lima, email happydazcoolcarcruisein@gmail.com
- Buzzards Glory 5k, Cavalier Stadium, Coldwater, www.runsignup.com/Race/OH/Coldwater/BuzzardsGlory5k
- Family Fireworks Night, Eldora Speedway, New Weston, www.eldoraspeedway.com/event/2022-ffn2
- Wapakoneta Farmers Market, Court House, Wapakoneta, email wapakfarmersmarket@gmail.com
- Mercer County Fair, mercercountyohiofair.com
- Kids Day of Play, Kenn-Feld Group, Van Wert, email erin.franz@kfgllc.net
- Black Mark Mafia Cruise-In Car Show, Statewide Ford, Van Wert, email Blackmarkmafia@gmail.com
- Poker Run for the Animals, Quellhorst Farm Venue, Wapakoneta, www.wapakoneta.com/event/poker-run-for-the-animals
- Allen County Fair, Allen County Fairgrounds, Lima, www.allencofair.com/the-county-fair
- The Trans-Appalachian Wars by John Vining, Nazarene Family Center, Fort Recovery, 419-375-4384