

HOT LINES



Midwest Electric, Inc.

A Touchstone Energy® Cooperative 

OFFICE HOURS: Monday through Friday 7:30 a.m. - 4:00 p.m.

419.394.4110

www.midwestrec.com

November 2025

News about your community and cooperative

IMPORTANT MEMBER INFO

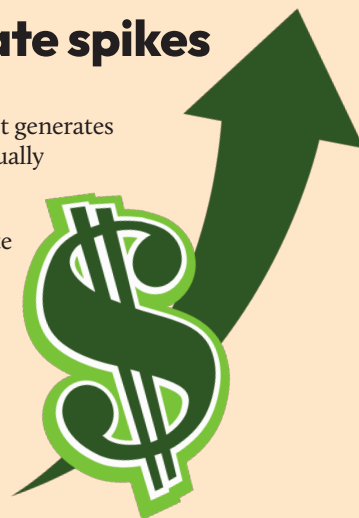
Why Midwest Electric members are shielded from rate spikes

This past summer's prolonged heat and humidity caused higher electric use — and higher bills — for many Ohioans, including Midwest Electric members. However, unlike customers of investor-owned utilities (IOUs) such as AEP and AES, who saw rate hikes exceeding 25%, Midwest members were largely shielded from sharp price spikes.

That's because Midwest Electric operates differently. As a member-owned, not-for-profit cooperative, we provide electricity at cost and maintain stability through shared ownership in Buckeye Power, which generates electricity for Ohio's co-ops. Buckeye Power's diverse mix of coal, natural gas, solar, hydropower, and biogas facilities helps keep rates consistent and

reliable. Any excess power sold on the market generates revenue that offsets rising costs and is eventually returned to members as capital credits.

While co-ops still face rising costs to generate and deliver power, rate adjustments occur less often and are generally smaller. Despite serving fewer consumers per mile of line than investor-owned utilities, Midwest Electric continues to offer highly competitive rates while upholding financial stability and dependable service for its members.

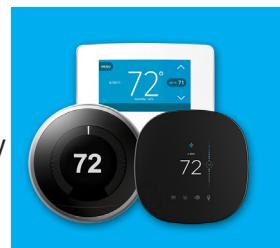


Going Black Friday shopping?

Check out our rebates first!
Get \$ back for ENERGY STAR refrigerators or stand-alone freezers, heat pumps, mini-splits, and more. Details online:
www.midwestrec.com/rebates.

Smart Thermostat Rebate - \$100

For purchase of a new or replacement ENERGY STAR-rated smart thermostat with internet connectivity. For residential homes only. Rebate may not exceed fifty percent (50%) of the thermostat unit cost (excluding tax and installation costs).



Refrigerator or Freezer - \$100

Purchase a new ENERGY STAR® rated refrigerator or stand-alone freezer sized 10-30 cubic feet.

Community Calendar

- ◆ Nov. 1-2 **Tri State Gun Show**, Allen Co Fairgrounds, allencofair.com
- ◆ Nov. 2 **Puck-i-huddle Fall Craft Show**, Memorial High School (St. Marys)
- ◆ Nov. 7-8 **Mayberry Market: Vintage Christmas** Auglaize Co Fairgrounds, auglaizecountyfair.org
- ◆ Nov. 7-9 **Holiday Open House**, Downtown Wapakoneta
- ◆ Nov. 8 **Vivaldi's Four Seasons**, Veterans Memorial Civic Center, limasympphony.com
- ◆ Nov. 15 **Country Collection Christmas Boutique**, Allen Co Fairgrounds, allencofair.com
- ◆ Nov. 16 **Fort Recovery Christmas Open House**, Fort Recovery State Museum
- ◆ Nov. 22 **Hello Winter Crafts & Baked Goods**, Noble Community Park (16493 St. Marys River Rd., St. Marys)
- ◆ Nov. 23 **Hometown Christmas**, Downtown Coldwater, coldwaterchamberofcommerce.com
- ◆ Nov. 29 **Herman's Hermits Starring Peter Noone, An Olde English Christmas**, Niswonger Performing Arts Center, vanwertlive.com



Our office will be closed Nov. 27-28.

You can make payments and report an outage by calling 419-394-4110 or via our SmartHub App.



Cut the clutter and the hassle by enrolling in e-billing & AutoPay!

Midwest Electric members can live smarter and manage their electric accounts more efficiently by enrolling in e-billing and AutoPay. Members will:

-  Receive a \$2 monthly bill credit*
-  Save money on postage
-  Never miss a payment again
-  Cut the clutter in their home

E-billing and AutoPay are free and secure programs. Members who enroll can still easily view their billing and payment history in SmartHub, update their payment method, and keep an eye on their energy usage.

Visit midwestrec.com/smarthub to learn how to enroll!

*((\$1 monthly bill credit for enrolling in e-billing, \$1 monthly bill credit for enrolling in AutoPay)



Download the SmartHub app on the Apple Store or Google Play. Once the app is open, type in "Midwest Electric" as the provider. Your login information is the same for both the website and mobile app.



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