

HOT LINES



Midwest Electric, Inc.

A Touchstone Energy® Cooperative 

July 2019

News about your community and cooperative

419.394.4110 | 1.800.962.3830
www.midwestrec.com

IMPORTANT MEMBER INFO

POWER IS OUT: What should I do?

If power is lost to your home, first look to see if the power loss is due to a problem within the home. Start to troubleshoot the problem by checking for a blown fuse or tripped circuit breaker in the home's main fuse/breaker panel. Even if the breaker is in the on position, flip the breaker to the off position and then back on to reset it.

If the problem is determined to be a blown fuse or tripped circuit breaker, be sure to unplug all major appliances before replacing the fuse or flipping the breaker to reduce the electrical load on the breaker going into the home.

If you have a meter base mounted on an electric pole, check that breaker as well. To check this breaker below the meter base, first open the cover below the meter. Inside of this cover is the main disconnect breaker. Flip the breaker to the off position and then back on to reset it.

If power hasn't been restored to the home after taking these steps, call us to report the outage at 800-962-3830. Remember that the overhead or underground service from the point where the wires exit the pole-mounted breaker box are considered your wires and are the responsibility of the member, not the co-op.

My neighbor has power but I don't. Why?

When this happens, it could mean the service line between your home and the transformer is damaged. Or, it could mean that a three-phase power line serves your neighborhood and you are served by a different line than your neighbor.

Stay in the know

Watch our Facebook and Twitter pages, as well as our outage map on our website. You can also enroll in outage notifications through your online SmartHub account (or mobile app), meaning we'll send you alerts via text or email.

Going to the 50th Anniversary Apollo 11 Celebration?

Look for our Touchstone Energy balloon!



Wapakoneta, Ohio

Midwest Electric is committed to the communities we serve. That's why we sponsor various local events, including the upcoming 50th Anniversary Wapakoneta Celebration Festival of Apollo 11's Mission to the Moon.

These jam-packed 10 days of celebration (July 12-21) include a downtown parade, 60s Day at

Wapakoneta Water Park, flights at Neil Armstrong Airport, a vintage car show, fishing derby, Race to the Moon 5K, river boating, street markets, and MORE!

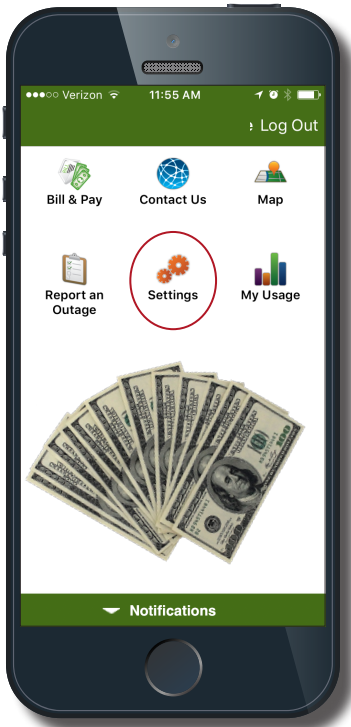
See the schedule of events at www.firstonthemoon.org or call 419-738-2911 for event details. Be on the lookout for our Touchstone Energy hot air balloon at the Balloon Rally July 12-13, where we're giving away a FREE ride of a lifetime to one lucky member!

We're accepting online entries for the balloon ride giveaway until June 27. Enter now!

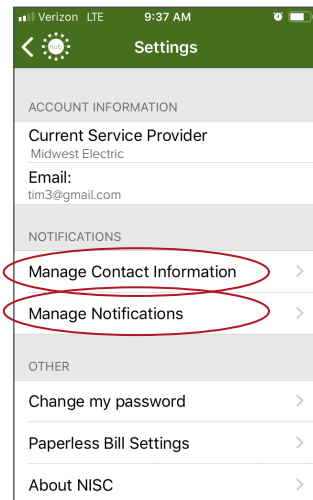
ENTER TO WIN ONLINE AT
MIDWESTREC.COM/BALLOONRIDE



WANT OUTAGE UPDATES VIA TEXT? SIGN UP AND YOU COULD WIN \$100!

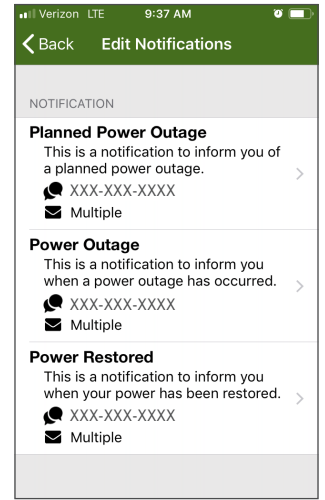


How to set up outage notifications via SmartHub mobile app



Step 1: Tap "Manage Contact Information." Tap "Add e-mail contact." Add email address and click continue. Accept terms and conditions. Enter verification code and tap "save contact." Your email will appear with "e-mail enrolled" directly below it. Tap the back button and add phone numbers in the same manner.

Step 2: Tap "Manage Notifications." Tap "Service" to turn on notifications. Tap the toggle to turn on notifications for email or text messages, under each notification type. Tap the back button. Now your phone number and/or email address should show up below the notification type as shown at right.



Want more? Visit midwestrec.com/outage-notifications or call our office at 800-962-3830 for desktop instructions. Set up outage notifications by text and you'll be entered to win a \$100 bill credit!



Did you know that during peak times of 2-6 p.m. on the extreme hottest days, electricity costs more?

If you can lower your family's electric use during these peak times or delay use of electricity until after the peak times, you can help keep our electric rates stable and save money. We have not changed our distribution rates since August 2010, partly because of our peak load management.

Make sure to turn off things that are not in use or not necessary. Whether you can put off laundry, avoid running the dishwasher, wait to shower, or turn up the thermostat just a few degrees, it all helps immensely. [Watch our Facebook page on extremely hot days to see if a peak alert is issued.](#)

BEAT THE PEAK

Consider medical needs when prepping for outages



If you have special medical needs (such as oxygen, dialysis, etc.), you need a backup plan in case of a power outage. Consider getting a backup generator, make plans for a friend or relative to help care for you, and ensure your county EMA office knows your needs.

We can't restore power for certain members sooner than for others. We follow a restoration plan that gives priority to the greatest number of members first, then works down to individual outages. If your outage is an individual one, we can only repair it after we've fixed main lines.

For more outage tips, visit midwestrec.com.

Community Calendar

- ◆ July 4 **Star Spangled Spectacular**, Faurot Park, 9 am-11 pm, Lima
- ◆ July 5 **Farmers Days Tug-A-Truck**, Van Wert Co. Fairgrounds, 419-203-0067
- ◆ July 5 **Lima Symphony Orchestra**, Van Wert Fountain Park
- ◆ July 5-7 **Freedom Days Picnic**, Lake Shore Dr, Celina, freedomdayspicnic.com
- ◆ July 7 **Speaker Joe Beatty**, Fort Recovery State Museum, 419-375-4384
- ◆ July 12-13 **Cridersville Fireman's Jamboree**, villageofcridersville.com/firemans-jamboree
- ◆ July 12-13 **Hot Air Balloon Rally**, 50th Anniversary of Apollo 11, Wapakoneta, firstonthemoon.org
- ◆ July 12-21 **Moon Festival**, 50th Anniversary of Apollo 11, Wapakoneta, firstonthemoon.org
- ◆ July 26-28 **Disney's Little Mermaid**, Encore Theatre, Lima, amiltellers.org/calendar
- ◆ July 27 **NBFD Fireman's Picnic**, Crown Pavilion, New Bremen, auglaize.org/events/new-bremen-german-township-firemans-picnic/
- ◆ July 27-28 **Model Railroad Show & Swap**, Van Wert County Fair Grounds, 419-238-4207
- ◆ July 27-28 **Rally Point River Ride**, Heritage Park, 2092 Reed Rd, Lima, rallyup.org/bike
- ◆ July 28 **Music in the Park - Dublin Silver Band**, Delphos Stadium Park, 4-6 pm