

HOT LINES

July 2021

News about your community and cooperative



Midwest Electric, Inc.

A Touchstone Energy® Cooperative 

419.394.4110 | 1.800.962.3830
www.midwestrec.com

IMPORTANT MEMBER INFO

POWER IS OUT: What should I do?

If power is lost to your home, first look to see if the power loss is due to a problem within the home. Start to troubleshoot the problem by checking for a blown fuse or tripped circuit breaker in the home's main fuse/breaker panel. Even if the breaker is in the on position, flip the breaker to the off position and then back on to reset it.

If the problem is determined to be a blown fuse or tripped circuit breaker, be sure to unplug all major appliances before replacing the fuse or flipping the breaker to reduce the electrical load on the breaker going into the home.

If you have a meter base mounted on an electric pole, check that breaker as well. To check this breaker below the meter base, first open the cover below the meter. Inside of this cover is the main disconnect breaker. Flip the breaker to the off position and then back on to reset it.

If power hasn't been restored to the home after taking these steps, call us to report the outage: 800-962-3830. Remember that the overhead or underground service from the point where the wires exit the pole-mounted breaker box are considered your wires and the responsibility of the member, not the co-op.

My neighbor has power but I don't. Why?

When this happens, it could mean the service line between your home and the transformer is damaged. Or, it could mean that a three-phase power line serves your neighborhood and you are served by a different line than your neighbor.

Stay in the know

Watch our Facebook and Twitter pages, as well as our outage map on our website. You can also enroll in outage notifications through your online SmartHub account (or mobile app), meaning we'll send you alerts via text or email.



Did you miss the 2021 Annual Meeting? Watch it live.

You can view the annual meeting livestream video on our website at Midwestrec.com, Facebook.com/MidwestElectric, or Youtube.com/MidwestElectric. If you have a question we didn't address, please email info@midwestrec.com or call our office.

Apply to be a Community Connection Fund trustee

Midwest Electric's Community Connection Fund (CCF) provides funding for charitable local purposes. The CCF is looking for two trustees from Mercer County and one from Auglaize County to serve on the Board. Terms expire this fall for current trustees.

The CCF board meets four times a year to review grant applications and decide where funds can make the most impact. No special background is necessary for this appointed position. You will be reimbursed for related expenses. If interested, please contact Joel Johns by Sept. 10 for an application at jjohns@midwestrec.com or call 800-962-3830.



Community Connection Fund

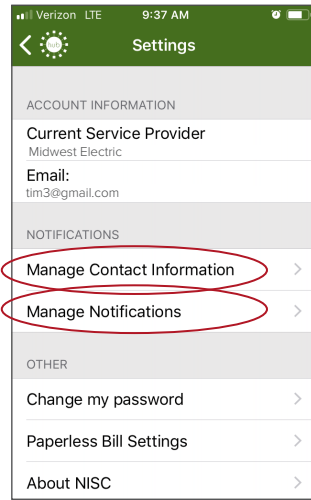
Know of a local group or project that needs funding?

Have them apply! Call our office or visit midwestrec.com/community-connection-fund for an application. Each quarter, the CCF dispenses thousands of dollars to community projects in need! That's the co-op way of neighbors helping neighbors.

WANT OUTAGE UPDATES VIA TEXT? SIGN UP NOW TO STAY INFORMED!

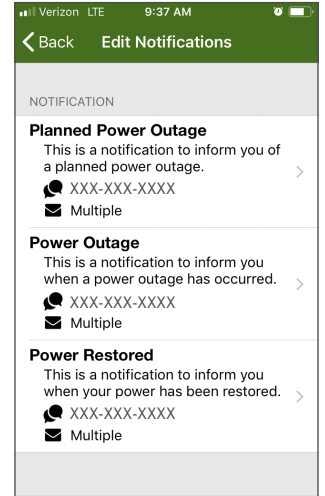


How to set up outage notifications via SmartHub mobile app



Step 1: Tap "Manage Contact Information." Tap "Add e-mail contact." Add email address and click continue. Accept terms and conditions. Enter verification code and tap "save contact." Your email will appear with "e-mail enrolled" directly below it. Tap the back button and add phone numbers in the same manner.

Step 2: Tap "Manage Notifications." Tap "Service" to turn on notifications. Tap the toggle to turn on notifications for email or text messages, under each notification type. Tap the back button. Now your phone number and/or email address should show up below the notification type as shown at right.



Want more? Visit midwestrec.com/outage-notifications or call our office at 800-962-3830 for desktop instructions. Don't forget to sign up for text notifications so you'll be alerted wherever you are!



During peak times of 2-6 p.m. on very hot days, electricity costs more!

If you can delay or lower your family's electric use during these peak times, you can help keep our electric rates stable and save money. We have not changed our distribution rates since August 2010, partly because of our peak load management.

Whether you can put off laundry, wait to shower, or turn up the thermostat just a few degrees, it all helps! Watch our Facebook page on extremely hot days to see if a peak alert is issued.

BEAT THE PEAK

SEE HOW YOUR POWER IS PRODUCED

RSVP for our day-long **Cardinal Power Plant Tour Sept. 15**

Limited availability
Located in Brilliant, OH
Email info@midwestrec.com
Call 800-962-3830

Consider medical needs when prepping for outages



If you have special medical needs (such as oxygen, dialysis, etc.), you need a backup plan in case of a power outage. Consider getting a backup generator, make plans for a friend or relative to help care for you, and ensure your county EMA office knows your needs.

We can't restore power for certain members sooner than for others. We follow a restoration plan that gives priority to the greatest number of members first, then works down to individual outages. If your outage is an individual one, we can only repair it after we've fixed main lines.

For more outage tips, visit midwestrec.com.

Community Calendar

- ◆ July 3-4 **Firecracker Regatta**, St. Marys Boat Club, 11 am
- ◆ July 8-10 **Country Concert**, Fort Loramie, Ohio countryconcert.com
- ◆ July 10 **Cridersville Fireman's Jamboree Color Run**, Village Hall, Main Street
- ◆ July 13-18 **Summer Moon Festival**, Wapakoneta, Ohio, summermoonfestival.com
- ◆ July 16-17 **Annual Kings Royal**, Eldora Speedway, 937-338-3815
- ◆ July 17 **Rock The Dock**, Behms Landing at St. Marys Lake, Retrobuton (Dayton's 80s tribute band) performing top hits, 7-11 pm
- ◆ July 24 **Auglaize County Walk for Life**, Harmon Park, Wapakoneta OH 4-9 pm
- ◆ July 25 **History Enthusiast/Popular Presenter Joe Beatty**, Ft Recovery State Museum, 419-375-4384
- ◆ July 31 **Public Car Show**, Allen County Fairgrounds, 9 am - 3 pm
- ◆ July 31 **12th Annual Sand Trap Lima Outing**, Tamarac Golf Course, 10 am; For tickets, visit www.thesandtrapfoundation.org